

MDaemon Instant Messenger

MDaemon Instant Messenger is a Closed Instant Messenger included free with MDaemon. It provides highly secure Instant Messaging (IM), logging, file sharing, group chat, address book synchronization, and an email notification tray applet to provide quick access to MDaemon Webmail's features. This guide explains how to install, configure, and use MDaemon Instant Messenger.

Setup Instructions for Administrators

Enable MDaemon Instant Messenger in MDaemon Remote Administration

- 1. Select Main | Webmail Settings | MDIM
- Make sure Enable MDaemon Instant Messenger and Enable instant messaging are checked. [Figure 1-1]
- 3. Click Save.

Enable XMPP Server

MDaemon Instant Messenger uses industry-standard XMPP. This allows users to use third-party XMPP chat clients such as Trillian, Adium, and others. The XMPP server must be enabled to allow instant messaging functionality.

- 1. In MDaemon Remote Administration, navigate to Setup | XMPP Server.
- 2. Make sure Enable XMPP Server is checked. [Figure 1-2]
- Check Enable SSL to allow instant messaging traffic to be sent over an encrypted connection.
- 4. Click Save.

Setup Instructions for End Users

Download the MDaemon Instant Messenger Installer File

The following steps explain how to download the MDaemon Instant Messenger installer file using the Pro theme in MDaemon Webmail.

1. Log into MDaemon Webmail to download the MDaemon Instant Messenger desktop installer file.

Note: In most cases, the MDaemon Webmail address will be mail.example.com or mail.example.com:3000 (where 'example.com' is your domain name). See your MDaemon administrator if you are unsure which URL to use.

2. Click on the **Options** icon (•) in the upper right-hand corner.





Figure 1-2

- 3. Select **MDaemon Instant Messenger** in the left-hand navigation menu. [Figure 2-1]
- 4. Click on Download the MDaemon Instant Messenger Installer.

Launch the MDaemon Instant Messenger Installer

Double-click on the **MDaemon Instant Messenger install file** and follow the onscreen instuctions.

Configuring MDaemon Instant Messenger

MDaemon Instant Messenger uses two types of connections - XMPP for sending instant messages, and a separate Mail Check connection. The following instructions explain how to configure each type of connection in MDaemon Instant Messenger. Third-party XMPP chat clients can also be used.

Adding an XMPP (Instant Messaging) Connection

- 1. Open MDaemon Instant Messenger and in the window, select File | Manage Connections.
- Click on Add new connection, and then select MDIMXMPP in the drop-down menu. [Figure 2-2]
- In the XMPP Server Name field, enter the host name of your MDaemon server. [Figure 2-3]
- 4. In the Encryption drop-down menu, select your preferred encryption method. The option "Use old-style SSL" uses the configured SSL port, while the option "Use encryption" uses TLS.
- Select Automatically detect internet connection or Use Proxy. If you selected Use Proxy, enter the proxy server information in the Proxy Server field, and enter the corresponding port in the Port field.
- In the Account Information section, fill in the Description, Email Address, and Password fields. Check the Save Password box if you'd like to save your password. [Figure 2-3]
- By default, the **Resource** field will automatically populate. This field does not need to be changed.
- 8. Click **OK** to save your new connection.

Adding Users to Your Buddy List

- 1. In the MDaemon Instant Messenger window, select File | Manage Connections.
- 2. Select your XMPP connection & click on the **Connect** button.
- Once you have successfully connected, select your XMPP connection & click on the Edit button. [Figure 2-4]
- 4. Select the Buddy Search tab.
- 5. Click on the Search button.











- Enter the email address of the user you wish to add in the Email field, or enter the user's first and last name in the Full Name field. You can expand your search scope by using the % symbol as a wildcard (for example: %@example. com). [Figure 3-1]
- 7. Click on each user you wish to add to your buddy list, then click **Add**. You can select multiple items by holding down the Shift or CTRL key.

Sending an Instant Message

- Double-click on a user in your buddy list to send an instant message. [Figure 3-2]
- 2. Under the Action menu, you can customize the text color, check spelling, send a file, or insert an emoticon. [Figure 3-3]
- 3. Enter your message, then press Enter. [Figure 3-4]

Adding a Mail-Check Connection

MDaemon Instant Messenger can automatically check for new mail at regular intervals and notify you when a new email message arrives. When you double-click on a folder in the MDaemon Instant Messenger folder list window, your browser will open and you will be taken to the selected mail folder in MDaemon Webmail. The following steps explain how to add a new mail-check connection.

- 1. In the MDaemon Instant Messenger window, click on File | Manage Connections.
- Click on Add new connection, and then select MDMailCheck in the drop-down menu.
- In the top blank, enter the complete URL to your MDaemon Webmail server (for example: http://mail.example.com:3000).
- Select Automatically detect internet connection or Use Proxy. If you selected Use Proxy, enter the proxy server information in the Proxy Server field, and enter the corresponding port in the Port field.
- In the Account Information section, fill in the Description, Email Address, and Password fields. Check the Save Password box if you'd like to save your password.
- 6. Click **OK** to save your new connection.











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